



Press Release

For Immediate Release:

3/18/2020

Tompkins Mahopac Bank Branches Transition to Drive-Up and Appointment Only as of March 19

BREWSTER, NY– In support of NY State’s efforts to slow the spread of the coronavirus, Tompkins Mahopac Bank will transition to serving customers by drive-up or appointment only on March 19. To make an appointment, customers may call their preferred branch or the Tompkins Mahopac Bank Care Center at 1-866-462-2658.

Mobile and Online banking remain available 24/7 for many banking needs, including depositing checks, paying bills, and more. Other service options include:

- Full service 24 hour ATMs
- Night drop depositories (available at most branches)

“We are committed to implementing every measure possible to take great care of our employees and our customers, while providing uninterrupted access to your funds,” said Gerald J. Klein, Jr., president and CEO. “We understand the challenges that we all will be facing in the coming weeks, but we want to assure all of our customers that your Tompkins family is here for you. Through the power of our community, our employees, and our customers – we can get through this together.”

The company continues to monitor the coronavirus situation closely, and is following the guidance of relevant authorities, including the Centers for Disease Control and Prevention, the World Health

Organization and various state and local government entities. As such, all functions that can be accomplished outside of a physical branch or office location have been moved to a remote environment.

For the most current information on the actions Tompkins Mahopac Bank is taking, please visit their website: <https://www.mahopacbank.com/coronavirus-readiness>

Tompkins Financial Advisors clients are encouraged to contact their advisor directly, or call 1-800-275-4003.